

LEVEL 3 MOTOR VEHICLE SERVICE AND MAINTENANCE TECHNICIAN

A motor vehicle technician services and repairs light vehicles like cars and vans. They work in dealerships focused on specific manufacturers or independent garages handling various vehicle makes. In large dealerships, technicians report to the Workshop Controller, who reports to the Aftersales Manager and interacts with Service Reception. In smaller garages, technicians report to the owner or Garage Manager. Technicians must work independently and as part of a team, with strong customer service skills. They understand workshop and dealership/garage operations from a commercial standpoint, aiming for improved efficiency. Technicians address all vehicle systems, from simple part replacements to complex fault diagnostics. The nature of tasks constantly evolves due to increasingly sophisticated vehicle technologies.

DELIVERY OVER 42 MONTHS

INDUCTION

One day induction to apprenticeship programme, meeting with a Skills Coach and delivery plan agreed.

IN COLLEGE

One workshop and workbased session a month for the duration of Programme.

ONLINE

Access learning materials 24/7 via Smart Assessor - your online learning environment

ASSESSMENT

On programme assessments every 6-8 weeks, including progress reviews every 8-10 weeks.

GATEWAY

- EU's 2014 F-gas regulation.
- Apprentices without Level 2 English and mathematics will need to achieve this level prior to taking their EPA.

QUALIFICATION

- EU's 2014 F-gas regulation.
- This standard has been designed to be recognised by relevant Professional Engineering Institutions and successful apprentices can apply for the appropriate level of professional registration (EngTech).

PROGRESSION

Senior technician, Workshop Supervisor or Garage Manager
MOT Tester

KNOWLEDGE/SKILLS/BEHAVIOURS

Knowledge

- Legislative, regulatory and ethical requirements, including health and safety law and environmental procedures
- Vehicle emissions and legal requirements;
- Alternative fuels and hybrid and electric systems.
- How to diagnose faults using suitable fault-finding strategies

Skills

- Test the function of repaired and fitted components.
- Adhere to business processes and complete documentation following workplace procedures.
- Use ICT to create emails, word-process documents and carry out web-based searches.

Behaviours

- Test the function of repaired and fitted components.
- Adhere to business processes and complete documentation following workplace procedures.

ENTRY REQUIREMENT

Maths and English GCSE Grades 9 - 3; A* - E; Functional Skills Entry Level 3 or initial assessment results at Entry Level 3