

LEVEL 5 OPERATIONS MANAGER

Elevate your core management team to new heights with our dynamic Operations/Departmental Manager Apprenticeship. Designed to fortify and enhance essential management capabilities, this programme empowers your leaders to thrive in ever-changing business landscapes. Through a unique blend of professional one-to-one coaching and targeted technical training, participants will develop the core skills necessary to drive immediate impact from day one. Our programme isn't just about learning; it's about applying knowledge to navigate challenges, boost productivity, fuel growth, and successfully lead through change. As a valuable bonus, participants have the opportunity to earn the prestigious CMI Chartered Manager credential, further solidifying their credentials. Invest in the future success of your business by investing in the skill development and leadership prowess of your team.

DELIVERY OVER 29 MONTHS

INDUCTION

One day induction to Apprenticeship programme, meeting with a Skills Coach and Delivery Plan agreed.

IN COLLEGE

One work based and workshop session a month for the duration of Programme.

ONLINE

Access learning materials 24/7 via Smart Assessor - your online learning environment

ASSESSMENT

On programme assessments every 6-8 weeks, including progress reviews every 8-10 weeks.

END POINT ASSESSMENT

- Professional discussion, underpinned by a portfolio of evidence: Engaging in a discussion and presentation based on the apprentice's portfolio of evidence.
- Project proposal, presentation and questioning: Reflecting on personal and professional development throughout the apprenticeship.

QUALIFICATION

On completion, apprentices can register as full members with the Chartered Management Institute and/or the Institute of Leadership and Management.

JOB EXAMPLES

Operations manager, Regional manager, Divisional manager, Department manager and Specialist managers

PROGRESSION

Level 6 Senior Management Apprenticeship

KNOWLEDGE/ SKILLS/BEHAVIOURS

Knowledge

- Organisational Performance
- Interpersonal Excellence
- Decision Making
- Understanding leadership styles
- Understand time management

Skills

- Operational Management
- Support change management
- Develop, build & motivate teams
- Chair meetings and present
- Personal Effectiveness
- Monitor Budgets
- Finance

Behaviours

- Takes responsibility
- Inclusive
- Agile
- Professionalism

ENTRY REQUIREMENTS

To start this apprenticeship, you should have substantial workplace experience in a lower management setting and potentially hold a level 3 Management or business-related qualification. Applicants will typically have already achieved English and maths at GCSE grade C or equivalent. If not, they will be assessed to ensure you have the ability to complete the English and maths qualifications at level 2.