

LSEC Candidate Late Exam Arrival Policy

London South East Colleges - 14213 & 14263

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Centre name	London South East Colleges - 14213 & 14263
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Date policy first created	11/03/2024
Current policy approved by	Jane Webb
Current policy reviewed by	Lorna Hunt
Date of review	01/10/2026
Date of next review	01/10/2027

Key staff involved in the policy

Role	**Name**
Head of centre	Lola Olutimehin - Vice Principal Quality and Innovation
Senior leader(s)	Asfa Sohail - Executive Principal and Chief Learning Officer Fadia Clarke - Deputy Principal, Study Programmes and Quality Jane Webb - Director of MIS - Planning a& Funding
Exam Manager	Lorna Hunt - Exam Manager
Other staff (if applicable)	Katie McAuley - Team Leader - Bexley & Greenwich Kim Cardwell - Team Leader - Bromley & Orpington

This policy is reviewed and updated annually to ensure that candidates who arrive late to examinations at London South East Colleges - 14213 & 14263 are managed in accordance with current requirements and regulations and reflects centre practice.

References in this policy to GR and ICE refer to the JCQ documents **General Regulations for Approved Centres** and **Instructions for conducting examinations**.

Purpose of the policy

The purpose of this policy is to confirm the arrangements for candidates who arrive late for an examination at London South East Colleges - 14213 & 14263.

A candidate will be considered late if they arrive:

- after the start of the examination and (for an examination which lasts an hour or more) up to 10.00am for a morning examination or up to 2.30pm for an afternoon examination

A candidate will be considered very late if they arrive:

- more than one hour after the awarding body's published starting time for an examination which lasts one hour or more, i.e. after 10.00am for a morning examination or after 2.30pm for an afternoon examination
- after the awarding body's published finishing time for an examination that lasts less than one hour (ICE 21.3)

This policy confirms that London South East Colleges - 14213 & 14263 reserves the right to exercise discretion whether to allow a candidate who arrives after the start of the examination to sit the examination, and confirms:

- the correct procedures are followed when dealing with a candidate who arrives late to an examination
- appropriate arrangements are in place for the management of late arrivals in order to maintain the security and integrity of the examination

1. Candidates who arrive late

The following procedures are applied at London South East Colleges - 14213 & 14263 in relation to candidates who arrive late to examinations:

- A candidate who arrives after the start of the examination may be allowed to sit the examination (ICE 21.1)
- A candidate who arrives late, and is permitted to sit the examination, will be allowed the full time for the examination (ICE 21.2)
- A candidate who arrives within one hour of the awarding body's published starting time for an examination which lasts an hour or more, i.e. a candidate arriving up to 10.00am for a morning examination or up to 2.30pm for an afternoon examination **will** be permitted by the centre to sit the examination
- In all cases of late arrivals, paper and online, the learner should be sent to the exam office where the decision to allow the learner to sit is ONLY given by the Exam Officer/Exam Manager.

  A candidate who arrives after 10.00am for an 9.30am exam is regarded as very late, and is very unlikely that the awarding body will mark the paper. It is at LSEC discretion whether a candidate is permitted to sit.

  A candidate who arrives after the start time for an morning online exam will NOT be permitted to sit, candidate's are advised to request a re-book via the tutor.
- In all cases of late arrivals, paper and online, the learner should be sent to the exam office where the decision to allow the learner to sit is ONLY given by the Exam Officer/Exam Manager.

  A candidate who arrives after 2.30pm for an 2.00pm exam is regarded as very late, and is very unlikely that the awarding body will mark the paper. It is at LSEC discretion whether a candidate is permitted to sit.

  A candidate who arrives after the start time for an afternoon or evening online exam will NOT per permitted to sit, candidate's are advised to a request re-book via the tutor.
- A candidate who arrives after the awarding body's published finishing time for an examination that lasts less than one hour will be considered very late (ICE 21.3) and **will** be permitted by the centre to sit the examination

- A candidate who arrives very late will be warned that the awarding body may not accept their script (ICE 21.4)
- A candidate who arrives in the afternoon for a examination that had been re-arranged for a morning session, may be allowed to take the examination at the published time as long as the candidate has not had any contact with candidates who sat the examination earlier (ICE 21.5)

  The awarding body will be informed of the situation and will decide whether to accept the script (ICE 21.6)
- In all cases the centre will submit declarations for the very late arrival of candidates for examinations, in accordance with the current JCQ document **Instructions for conducting examinations** (GR 5.9)

Other centre specific procedures:

In all cases of late arrivals, paper and online, the learner should be sent to the exam office where the decision to allow the learner to sit is ONLY given by the Exam Officer/Exam Manager.

Candidates who arrive very late and are given permission to sit the exam will be asked for a statement to support LSEC's request for the paper to be marked.

Tutors can also provide a statement to support LSEC request for the paper to be marked.

2. Roles and responsibilities

The role of the exams office

- Inform invigilators of the policy/process for dealing with candidates who arrive late/very late through training
- Provide an exam room incident log for invigilators to record relevant information relating to candidates who arrive late/very late
- Warn a candidate who arrives very late that the awarding body may not accept their script (ICE 21.4)
- Send the script of a candidate who arrives late/very late to the awarding body/examiner in the normal way (ICE 21.4)

Submit online, using the Centre Admin Portal (CAP), Form JCQ/VLA - Report on candidate admitted very late to examination room - within seven days of the examination having taken place, providing the following details:

- the time the candidate came under centre staff supervision
- the reason the candidate arrived late, including any details of special arrangements made for the candidate to reach the centre
- the actual starting and finishing times of the examination
- the time the candidate started the examination
- the time the candidate finished the examination
- any assurances that the candidate did not access and was not made aware of the paper's content prior to sitting the examination (ICE 21.4)

Additional responsibilities:

The role of invigilators

- Ensure candidates who arrive late/very late, and are permitted to sit the examination, **are given** (without disturbing other candidates) all pre-examination information and warnings **before** they start the examination and are allowed the **full time** for the examination (ICE 21.2)
- Ensure relevant information is recorded on the exam room incident log relating to candidates who arrive late/very late

- Allow a candidate who arrived late/very late, and is allowed the full working time to do the examination, to continue after the normal finishing time, instructing them to stop working after the full working time allowed has passed (ICE 26.2)

Additional responsibilities:

In all cases of late arrivals, paper and online, the learner should be sent to the exam office where the decision to allow the learner to sit is ONLY given by the Exam Officer/Exam Manager.

Changes effective from 1 September 2026

(Updated) Bullet points updated to reflect the change in wording and requirements in ICE 21.1-2.

Centre-specific changes

No entry in the online test rooms once an exam has began - candidates are to re-book via tutor